



COKEBUSTERS LTD.

*World Class Technology,
locally delivered*

*"Cokebuster" Specialist
Decoking System*

www.cokebusters.com

Meeting your needs for:

- Decoking of fired heaters
- MERLIN® Inspection
- Moulded Polymer Products
- Machinery Design & Build

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Also in

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Technology Resources Co.

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tms@cokebusters.com

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INDIA

INDONESIA

Attention of Mr. Tawfiq M. Saleh,
Messrs. Technology Resources Company Ltd.,
Hawalli 32004, KUWAIT.

12th March 2007.

Subject:- Commendation of Agency Representation

Dear Sirs,

As a highly specialised Company offering fired heater process tube decoking and inspection, both services using new technology, we are very dependent upon TRC for quality Regional Agency representation.

Having worked with TRC since 2004 we commend the high quality of its service provided to us, and especially the close personal care and attention which is so important to our own business activities and also those of our discerning Clients.

Although both Specialist and International, we are not a large Company. Accordingly, we have several Agency arrangements around the World to represent us in distant regions. It is difficult to secure representation which matches one's own concerns about quality control and management. In TRC, we believe we have found a Company which strives to compliment our own business ethics through its attention to all requirements:

Technical knowledge – TRC has made every effort to understand our industrial processes so its team can knowledgably make explanations and presentations to local Clients in the absence of our own staff.

Business Development – TRC promotes our business links with the Refining and Industrial community in Kuwait. Beyond this, TRC demonstrates genuine concern for its 'End-User' Clients and sets out to find the most efficacious solution to local technical problems.

Administration & Commercial – after completion of works, TRC continues its care ethic and follows all matters through to a conclusion. We notice with satisfaction that TRC does not close its file until final site operation reports are cleared and payments settled.

Logistics – as our operations require use of valuable, specialist machinery there is a distinct advantage to our operations through TRC's efficient control of machinery movement and secure storage. TRC also liaises with other Agencies for movement of road-going machinery across borders and handles the difficult task of customs liaison.

In summary, we find that TRC provides a professional and caring representation in a demanding sector of high technology. We are pleased to commend this service to other Specialist Contractors and Suppliers who are seeking a close and attentive regional service.

Yours faithfully,

John Phipps

(Managing Director)